



MPMA Management Education Workshop

New School ISO 9000

Presented by: Dan Nelson
T.D. Nelson

Date & Time: Thursday, April 1, 2010 at 8:00 a.m. – 9:30 a.m.

Location: MPMA Conference Room

5353 Wayzata Blvd., 2nd Floor • Minneapolis

Webinar available: \$25/participant (pre-payment required below for webinar only)

Description:

This workshop will present a fresh perspective on ISO 9000; one that saves time, money and mindshare. This new school approach – the process approach – is explicitly endorsed by the standard itself, yet is largely unknown.

If your company is considering ISO certification, or is in the process of certification, you will not want to miss this important and informative opportunity to learn a new approach to ISO 9000.

Topics Covered:

1. Intention of ISO 9000
2. QA V. QC
3. The Process Approach
4. Review of the requirements vis-à-vis the process approach
5. Benefits of the process approach
6. The audit process and related advice

Who should attend?

Top managers, production/operation management, quality management, internal auditors

What to Expect: Management Education Workshops are interactive sessions meant to enhance the way you think about your business. Come ready to participate, share your knowledge and experience with the group, and discuss how your company will use the information from the workshop in the future!

MPMA Management Education Workshop – REGISTRATION FORM

Registration Due: Thursday, March 26, 2010

Name: _____ Name: _____

E-mail: _____ E-mail: _____

Company: _____ Phone: _____

Webinar Amount Due: _____ **Method of Payment:** Check Visa MasterCard AMEX

Credit Card #: _____ Exp. Date: _____

Signature _____

Fax to: 952.252.8096

MPMA Management Education Workshops are FREE and offered to MEMBERS ONLY.

Cancellation Policy: All cancellation requests must be made no less than 72 hours in advance of the webinar. Cancellations made less than 72 hours in advance, including no shows, will be billed for the Webinar if not pre-paid.

